ICS
Service & Support

# Repairing Form
# Wireless data terminals and scanners

**Please attach this sheet to the device or send it by fax: +49 (0) 60 81 / 94 00-67 or send it via E-Mail to service@ics-ident.de**

Agent ..... Date .....

Phone ..... Email .....

Serial device type ..... Serial number .....

Warranty ☐ Yes ☐ No IP Address .....

Plant ..... Site .....

Return shipping address .....

.....

## Error description

| Unit | Details | | |
|---|---|---|---|
| Scan module | Does not read the barcodes (please enclose sample barcode) | ☐ permanently | ☐ temporary |
| | Reading distance not ok (please enclose sample barcode) | ☐ permanently | ☐ temporary |
| | No laser beam or only laser point | ☐ permanently | ☐ temporary |
| Keyboard | Keyboard Keys without function / Which one? | ☐ permanently | ☐ temporary |
| | Keys mechanically defective | ☐ permanently | ☐ temporary |
| | Trigger defective | ☐ permanently | ☐ temporary |
| Radio module | Range too short | ☐ permanently | ☐ temporary |
| | No connection | ☐ permanently | ☐ temporary |
| Battery | Short life | ☐ permanently | ☐ temporary |
| | Not loaded | ☐ permanently | ☐ temporary |
| | Without function, please replace | ☐ | |
| Display | Without function | ☐ permanently | ☐ temporary |
| | Backlight defective | ☐ permanently | ☐ temporary |
| | Missing lines | ☐ permanently | ☐ temporary |
| | Mechanically defective | ☐ permanently | ☐ temporary |
| | Touch screen defective | ☐ permanently | ☐ temporary |
| General | Housing defective | ☐ | |
| | Please replace wrist strap | ☐ | |
| | Please replace stylus | ☐ | |
| | Device loses settings | ☐ permanently | ☐ temporary |
| | Cannot be switched on | ☐ permanently | ☐ temporary |
| | Serial interface without function | ☐ permanently | ☐ temporary |
| Other | | | |

| | | |
|---|---|---|
| Quotation in advance | ☐ Yes | ☐ No |
| Configuration / Software installation (38, -- Euro per unit) | ☐ Yes | ☐ No |

If standard deviations are desired, please contact our service center.
Phone: +49 (0) 60 81 / 94 00-960

Date, signature, company stamp

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